


CTCOA, LLC

Consolidated Trading Company

 olympic aviation

 specmat international

QUALITY CLAUSES

- a) **Quality System** – The supplier shall maintain a quality system acceptable to Consolidated Trading Company of America (CTCOA). The quality system shall be adequate to assure that material delivered under this order will (1) comply with all applicable drawings, specifications and other purchase order requirements; (2) prevent the provision of unauthorized copies, counterfeit, unapproved, imitations, substitutes, or modified materials, parts, components and (3) not be contaminated by foreign object debris. Furthermore, the supplier shall ensure that persons involved in the processing of CTCOA purchase orders are aware of their contributions to product and service conformity, product safety, the importance of ethical behavior, and that the supplier's quality and on-time delivery performance is monitored. Suppliers who do not meet performance goals will be requested to take corrective action.
- b) **Notification of Nonconforming Product** – The supplier shall immediately notify CTCOA when a nonconformance has occurred or it is suspected or known that nonconforming material has been delivered. The notification must include a clear description of the actual or suspected nonconformance. The supplier shall obtain CTCOA's approval for the disposition of nonconforming products.
- c) **Notification of Inability to Ship** – The supplier shall notify CTCOA as soon as it has been determined that supplier is not able to ship as specified.
- d) **Certificate of Conformance** – The supplier shall submit Manufacturer Certificates of Conformance and/or test report with each shipment as specified in the purchase order.
- e) **Required Test Specimens** – The supplier shall provide test coupons or specimens as specified on CTCOA's purchase order.
- f) **Required Test, Inspections, & Related Instructions** – The supplier shall perform/obtain tests and/or inspections and provide the resulting data to CTCOA prior to shipment or with shipment of product, as instructed on CTCOA's purchase order.
- g) **Changes in Product Definition** – The supplier shall notify CTCOA of any changes in product and/or process, suppliers, changes in manufacturing/facility locations and, where required, obtain CTCOA's approval.
- h) **Flow Down to Supply Chain** – The supplier shall flow down the applicable requirements of the purchase order to its supply chain.
- i) **Use of Customer Approved Special Process Sources** – The supplier shall use and direct sub-tier suppliers to use CTCOA's or CTCOA's customer's designated suppliers as instructed on CTCOA's purchase order.
- j) **Right of Access** – CTCOA of America, the buyer's customer and their customers or any applicable regulatory agency shall have right of access to all facilities at any level of the supply chain involved in the order and to all applicable records.
- k) **Hazardous Material** – The supplier shall furnish applicable Material Safety Data Sheets for products designated by industry, state, or federal agencies as hazardous material as instructed on CTCOA's purchase order.
- l) **Packaging & Preservation** – The supplier shall ensure that packaging and preservation is adequate to prevent damage or deterioration during shipment to CTCOA.
- m) **Records** – Supplier shall retain and maintain quality records associated with product shipped to CTCOA from deterioration for a minimum of ten years unless otherwise specified by purchase order.
- n) **Other Requirements** – See purchase order for additional requirements.
- o) **Extreme Stress or Heat** – A part from an aircraft or engine that is known to have been subjected to extreme stress, heat or environment is identified as having been exposed to such circumstances. In addition, parts that are known to have been otherwise subjected to extreme stress or heat (i.e., a warehouse fire) shall also be identified as such to CTCOA, LLC.
- p) **FOD** – Supplier shall ensure there is no foreign object debris (FOD) in or around the product when it is shipped to CTCOA, LLC.